

**LIME TECHNOLOGY**

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## PRIVACY POLICY



Using Hotelagenda's online hotel property management system and the website [www.hotelagenda.gr](http://www.hotelagenda.gr) (collectively hereinafter referred to as hotelagenda) is governed by the Privacy Policy below. By accepting the Privacy Policy or by visiting and using the website [www.hotelagenda.gr](http://www.hotelagenda.gr) and hotelagenda's cloud based hotel management system, you expressly consent to our collection, use and disclosure of your personal information in accordance with this Privacy Policy. Please make sure that you inform regularly about changes.

Effective Date: 1st April 2018

## Personal Data collected and how we use your information

When you register, we collect the following Personal Data:

Email, First and Last Name, Hotel name and invoice data (VAT, tax registration office, company name etc.), Country and Phone number.

We use personal information and other information we obtain from your current and past activities on hotelagenda, to provide to you the services offered by hotelagenda; troubleshoot problems; inform you about offers, products, services, events and updates; deliver information to you that, in some cases, is relevant to your interests, such as hotelagenda's news; customize your experience; detect and protect us against error, fraud and other criminal activity.

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## You own your own data

Hotelagenda will only store information that is entered by you and your personnel. The data entered by you and the hotel's personnel remains **your property** and hotelagenda will not use or make available for use any of this information to any third party. Your data may be permanently deleted by hotelagenda 30 days after you stop paying to use hotelagenda, or at your request. In case you want to end your subscription at hotelagenda and delete your account, you can ask for a copy of your data within 30 days.

## You control who has access to your data

The data entered by you or your personnel is stored securely in a database and is only accessible to you and your approved personnel. You have full control over who you want to have access. It is yours and your personnel's responsibility to keep your passwords safe.

## Your data is secure

Hotelagenda is hosted in Amazon server, which is secure and protected. All data are stored in Amazon secure data warehouse facilities in London. Hotelagenda backs up all your data every 48 hours so all your data is secure.

## This policy may be updated from time to time

Hotelagenda reserves the right to change this policy at any time and any amended policy will be posted on this website.

All use of Hotelagenda's website and hotel management system that is available on [www. Hotelagenda.gr](http://www.Hotelagenda.gr) is subject to hotelagenda's terms and conditions of use. Please read our Terms and Conditions.

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